

DISCIPLINE SPECIFIC ELECTIVE (DSE)

COURSE CODE: SPA 5005

COURSE TITLE: E-GOVERNANCE

CREDITS: 3

Course Learning Outcomes

This Course will have practical lessons in order to understand the skills required for E-Governance and Good Governance

CO1 – Understand Evolution and Fundamentals of Law and Administration

CO2 – Examine the Legal and Administrative Process in the Execution of Law

CO3 – Evaluate the Basic Concepts of Governance and Ethics

CO4 – Understand Quasi – Judicial Governance

Grading:

Workshop 40%

Field work 30%

Internship 30%

COURSE CONTENT

UNIT- I: Introduction

- a. Governance in Digital Age -Introduction of ICT in administration
- b. Meaning, Scope and Importance of E-Governance
- c. Evolution of E-Governance

UNIT – II: Concepts

- a. Perspectives and Theories of E-Governance
- b. Models of E-Governance (the General Information Dissemination Model, the Critical Information Dissemination Model, the Advocacy Model, the Interactive Model)
- c. National E-Governance Plan

UNIT – III: Cases

- a. E-Literacy: ‘Akshaya’ in Kerala
- b. Electronic Citizen Services: A Comparative Outlook
- c. Digitalization of Land Records Administration: ‘Bhoomi’ in Karnataka
- d. Automizing District Administration: The E-District project

UNIT– IV: Issues

- a. E-Readiness
- b. Digital Divide (Gender, Geographic, Economic, Social and Political)
- c. E-Governance – Critical Factors (Technology, People, Process, Resources, Infrastructure, Nature of PPP models)
- d. E- Governance: Issues and Challenges

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5005 Course
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Governance
Credits: 3**

CO	Outcome Statement	PO	CL	KC	Class sessions (approx.) (Hrs.)	Lab / Field visits (Hrs)	Assessment task
CO1	Understand the significance and evolution of e-governance	PO1	Un	Co	20	00	Tutorial and Assignment
CO2	Analyse the theory and practice of e-governance	PO1 PO3	An	Co	20	00	Tutorial Assignment Discussion
CO3	Evaluate the emerging cases of e-governance implementation in India	PO3 PO5	Un	Co	20	00	Tutorial Assignment Discussions
CO4	Examine the issues and challenges of e-governance in India	PO4 PO5	Ev	Co	20	00	Tutorial Assignment Discussions

Suggested Readings

- i. Bellamy, Christine, and John, A. Taylor, (1998), *Governing in the Information Age*, Buckingham, Open University Press.
- ii. Bhatnagar, S.C. (2004) *E-Government – from Vision to Implementation: A practical guide with case studies*, Sage Publications, New Delhi.
- iii. Bhatnagar, S.C. (2009) *Unlocking E-Government Potential: Concepts, cases and practical insights*, Sage Publications, New Delhi.
- iv. Bouwman, Harry, and et.al., (2005), *Information and Communication Technology in Organisations*, Sage Publications, London.
- v. Heeks, R. (2006) *Implementing and Managing eGovernment: An international text*, Sage
- vi. Marchionini, G., (1995), *Information Seeking in Electronic Environments*, New York, The Press Syndicate of the University of Cambridge, USA.
- vii. Michael E. Milakovich, (2012), *digital governance - New Technologies for improving Public Service an Participation*, Routledge, Taylor and Francis group, New York.
- viii. Pardhasaradhi, Y. (et.al) (2009), *E-Governance and Indian Society: An Impact of Study*, Kanishka, New Delhi.

- ix. Satyanarayana, J, (2004), E-Government: The Science of the Possible, PHI Learning Pvt Ltd, New Delhi.