

**DEPARTMENT OF TOURISM STUDIES
SCHOOL OF BUSINESS STUDIES
CENTRAL UNIVERSITY OF KERALA**

**Minutes of the meeting of Board of Studies Meeting Held on 08 November, 2018
in the Conference Hall of Gangotri Building.**

The following members were present in the meeting

1. **Dr. R. Kannan**, Professor, Centre for Tourism & Hotel Management, Madurai Kamaraj University, Madurai(**Member**)
2. **Dr. B. Rajendran**, Principal, KITTS, Thiruvananthapuram (**Member**)
3. **Dr. Vinod. C. Sugathan**, Head of the Department, S.N. College, Varkala(**Member**)
4. **Sri. Shaji Madhavan**, Director, Food Craft Institute, Thiruvananthapuram (**Special Invitee**)
5. **Sri. Raghu Dasan**, Additional Director, Dept. of Tourism, Govt. of Kerala(**Special Invitee**)
6. **Dr. Sibi.P.S** (Academic Coordinator, Department of Tourism Studies, Central University of Kerala(**Chairperson**))

The meeting of PG Board of Studies in Tourism Studies began with formal welcome to all the members to the first meeting of BOS extended by Dr. Sibi.P.S, Academic Coordinator and the chairperson of BOS.

The Chairman presented an overview about the department and placed the agenda for the deliberations of the members

AGENDA ITEM 1: Review of the present syllabus and suggesting the amendments required.

The current course curriculum prepared by the consultative committee was mailed to the members early for review and the suggestions. The Chairman presented the draft syllabus with necessary modifications required in the current syllabus. There were a detailed discussion and the board suggested few changes which are listed in the Annexure 1. Revised syllabus by incorporating the changes proposed by the members was presented in front of the board in the afternoon and the board approved it.

AGENDA ITEM 2 : Approval of the Panel of Board of Examiners. The members prepared the panel of examiners for MBA Travel and Tourism Management. Considering the number of Professors and Associate professors in Tourism discipline is comparatively less, few Assistant professors who are coordinators of PG departments were also suggested in the list (Annexure 2)

AGENDA ITEM 3: Question paper pattern

The members discussed the question paper pattern for the End Semester examinations of MBA (TTM) and approved it. (Annexure 3)


After deciding on these agenda, the meeting ended with vote of thanks to all the members by the Chair person.



Dr. R. Kannan (Member)



Dr. B. Rajendran (Member)



Dr. Vinod. C. Sugathan (Member)



Sri. Raghu Dasan (Special Invitee)



Sri. Shaji Madhavan (Member)

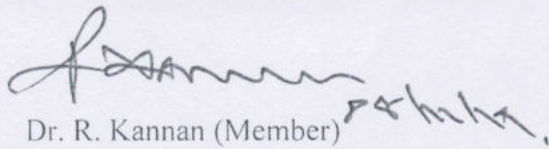


Dr. Sibi.P.S (Chairperson)

Annexure I

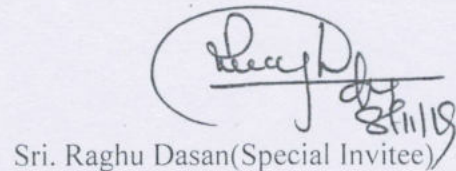
The changes proposed by the members of Board of Studies of MBA (Tourism and Travel Management) of Central University of Kerala

1. To change 'Business Communication & Soft Skills' and 'Personality Devt & Life skill' as core practical papers with only Continuous Evaluation.
2. To introduce credits for practical papers Destination visit I (credit 2), Destination visit II (credit 3), Destination visit III (credit 4)
3. To move few courses to other semesters, to add few courses and to merge two courses
4. To introduce MOOC courses with credits replacing Viva-voce examinations
5. Suggested a list of Audit courses and Open Elective courses
6. Four Elective streams were proposed for Third and fourth semester with four courses


Dr. R. Kannan (Member)


Dr. B. Rajendran (Member)


Dr. Vinod. C. Sugathan (Member)


Sri. Raghu Dasan (Special Invitee)


Sri. Shaji Madhavan (Member)


Dr. Sibi.P.S (Chairperson)

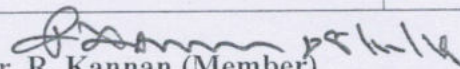
Annexure II

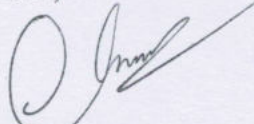
**CENTRAL UNIVERSITY OF KERALA
SCHOOL OF BUSINESS STUDIES
DEPARTMENT OF TOURISM STUDIES**

**Panel of Members - Board of Examinations
(MBA- Tourism and Travel Management)**

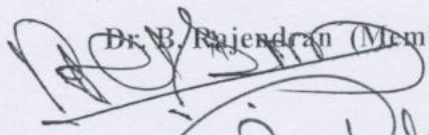
Sl. No.	Name of the Panel Member	Designation
1	Prof. Sampada Kumar Swain	Professor & Head, Department of Tourism, Pondicherry University, Pondicherry
2	Prof. Bheemanagouda	Professor, Department of Commerce, Sri Krishnadevaraya University, J Vinayaka Nagara, Cantonment, Bellary, Karnataka
3	Prof. Y. Venkata Rao	Professor, Department of Tourism, Pondicherry University, Kalapet, R V Nagar, Pondicherry
4	Prof. R. Kannan	Professor, Center for Tourism and Hotel Management, Madurai Kamaraj University, Madurai
5	Dr. Robinet Jacob	Director, School of Tourism Studies, Priyadarshini Hills, MG University, Kottayam, Kerala
6	Dr. B. Rajendran	Principal, KITTS, Thiruvananthapuram
7	Dr. B George	Associate Professor & Head, Department of Tourism, MKU College, Madurai
8	Dr. Dileep M R	Head, Department of Tourism, Pazhassiraja College, Pulpally, Wayanad
9	Dr. Jitendra Mohan Mishra	Associate Professor & Head, Dept. of Tourism, Indira Gandhi National Tribal University, Amarkantak, MP
10	Dr. Binoy T A	Co-ordinator, Department of Tourism Administration, Kuvempu University, Shankaraghatta, Shimoga
11	Dr. Shyju P J	Head, Department of Tourism Studies, Banarus Hindu University, Varanasi
12	Dr. Joby Thomas	Associate Professor, Department of Tourism, Christ University, Bangalore
13	Dr. Sindhu Joseph	Head, Department of Tourism, Govinda Pai Government College, Manjeshwaram, Kasaragod
14	Dr. Joseph P D	Head, Department of Tourism Administration, Mangalore University, Mangalore
15	Dr. Dileep	Head, Department of Tourism, Government college, Kondotty
16	Dr. Bindu V T	Head, Department of Tourism

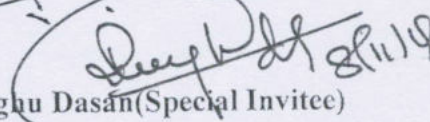
		Avinashlingam University for Women, Coimbatore, Tamilnadu-641 043
17	Mr. Shelji Mathew	Associate Professor Department of Tourism Pazhassi Raja College, Pulpally Wayanad
18	Dr. Bindi Varghese	Associate Professor Department of Tourism Studies Christ University, Bangalore
19	Dr. Rajasekhar	Professor Department of Studies in Commerce University of Mysore, Manasagangothri, Mysore-577006
20	Dr. S. Riyasudheen	Associate Professor, Department of Management Studies, Pondicherry University, Puducherry
21	Dr. T.N. Sreedhara	Professor, Department of Management studies, Mangalore University
22	Dr. K. Chandrasekhar	Professor and Director ,IMK, University of Kerala, Karyavattam campus, Thiruvananthapuram
23	Dr. Santhoshkumar	Associate Professor, MG college, university of Kerala
24	Dr. Deva Balane	Associate Professor, Department of Tourism Tagore Arts college, Pondicherry
25	Dr. Vinod C Sugathan	Head, Research Department of Economics, S.N College, Sivagiri, Varkala, Thiruvananthapuram



Dr. R. Kannan (Member)


Dr. Vinod. C. Sugathan (Member)


Sri. Shaji Madhavan (Member)


Dr. B. Rajendran (Member)


Sri. Raghu Dasan (Special Invitee)


Dr. Sibi.P.S (Chairperson)

Annexure III
CENTRAL UNIVERSITY OF KERALA
SCHOOL OF BUSINESS MANAGEMENT
DEPARTMENT OF TOURISM STUDIES

Question paper pattern for
MBA(Tourism and Travel Management semester- end examinations

Section A

Answer all questions.

10 X 2 = 20 Marks

1 to 10 Questions

Section B

Answer all questions.

5 x 6 = 30 Marks

11 A) or B)

12 A) or B)

13 A) or B)

14 A) or B)

15 A) or B)

Section C

Case Study

1 x 10 =10 Marks

16 (Read the case and in light of given description and answer the questions given below)

Questions:

1.

2.

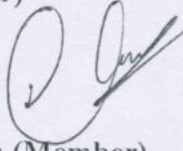
3.



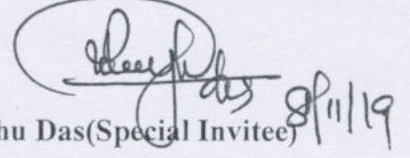
Dr. R. Kannan (Member)



Dr. B. Rajendran (Member)



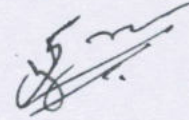
Dr. Vinod. C. Sugathan (Member)



Sri. Raghu Das (Special Invitee)



Dr. Sibi.P.S (Chaiperson)



Programme: MBA Tourism & Travel Management

MBT5204 AIRLINE AND AIRPORT MANAGEMENT

Course Code	MBT5204	Semester	II
Course Title	Airline and Airport Management		
Credits	3	Type	Core

Course Description

This is a skill development course that is interactive, exploratory, problem-solving, and employability-focused.

Course Outcome

By the end of the course, students are expected to be able to:

- CO1: Acquaint with the global civil aviation industry and its institutions.
- CO2: Gain a comprehensive understanding of airline industry and its business models.
- CO3: Familiarise with various passenger services provided in an airport
- CO4: Acquire in-depth knowledge about airside and landside activities
- CO5: Acquire skills such as Customer relationship and service, required to become Airline and Airport staff

Course Structure

The following is a detailed syllabus of Airline and Airport Management.

Module I: Aviation History

Open sky policy- Freedoms of Air -International Conventions - Warsaw Convention - Chicago Convention – Functions and Role of ICAO, IATA, DGCA and Airport Authority of India - Types of Airlines - Types of Aircrafts - Study of aircraft parts.

Module II: Airline Industry

Characteristics- -Airline products and services- Types of airlines- scheduled and non-scheduled-other types-full-service carriers, Low Cost carriers. LCC business model- Classes of service-Hub and spoke system-Code sharing, Interlining, FFP- Inflight services- Airline alliances.

Module III: Passenger Handling

Check-in formalities, Free baggage allowance, types of baggage, excess baggage allowance, baggage pooling, security check, emigration services, gate handling and boarding-Arrival Procedures- transit passenger handling, emigration activities, baggage claim, missed baggage, customs formalities, red channel and green channel, Baggage handling procedure.

Module IV: Airport Management

Elements of air transportation-Airport product and consumers- Revenue Sources- Airport Ownership- Structure of an airport- Airside various parts and facilities- Terminal parts and facilities- Landside parts and facilities- Certifications for airports- Airport Operations- Ground handling, Deplaning and boarding, Cargo and baggage loading, Turn around operations, Refuelling, Power supply, Rescue and firefighting, winter operations-Safety and Security Issues in airports.

Module V: Human Resource in Aviation

Flight crew, cabin crew, ground staff, flight dispatchers, Air Traffic Controllers, Baggage Handlers, customer service agents, aircraft maintenance engineers, security staff; aircraft ground handling; passenger service-Travel Documentation-Special passengers - Passengers requiring special handling.

Programme: MBA Tourism & Travel Management

Testing & Evaluation:

Internal Assessment (40 Marks)	External Assessment (60 Marks)
Two Class Tests – 20 marks (10+10) Assignment – 10 Marks Presentation – 10 Marks	End Semester Assessment

References

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