

AKKITHAM • WORLD SOIL DAY • NIPMR

# KERALA CALLING

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12/-

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# KAS

## A BIG LEAP FOR KERALA



[prd.kerala.gov.in](http://prd.kerala.gov.in)



/Kerala Calling

## E-GOVERNANCE



Good governance would require that the government machinery works with full transparency of operations and is fully accountable. In order to have people's faith in governance, the four pillars of citizen's charter, namely information, transparency, accountability and redressal of public grievances should be strengthened. Good governance is not a one-time process, rather it needs gradual and consistent efforts. With the advanced state of Technology, particularly Information Technology, growing global interaction, enormous powers enjoyed by government agencies, and equally great expectations of people, the most challenging task is how to minimize the mischief by those involved in the governing process and how to make them do maximum good i.e, make them provide good governance.

Rapid development in the field of Information and Communication

Technologies (ICTs) in the past two decades has brought changes in the ways governments function world over. This information age paradigm shift has redefined the fundamentals and changed the institutions and mechanisms of delivery forever. Knowledge based systems enables in sharing vast amount of information on a global scale almost instantaneously, which consequently helps in selecting, absorbing and adapting relevant technology and services. E-governance has the potential to revolutionize the governance across the world. E-governance, through technological innovation has changed the all basic character of governance, operational methodology, functional role and ideological orientation. It straight away offers a package of efficiency, time-boundedness and cost-effectivity. By making use of ICTs, government makes the best possible use of technology to communicate and provide information through national and state websites. These websites provide information

## TOWARDS A PAPERLESS GOVERNANCE

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Efficient public service delivery is one of the most major responsibilities of the civil service. It plays significant role in ensuring good governance.